

AGED CARE

INFORMATION HANDBOOK

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AGED CARE BASICS

Aged care is the support provided to older people in their own home or in an aged care (nursing) home. It can include help with everyday living, health care, accommodation and equipment such as walking frames or ramps.

Government-funded aged care services are available to eligible older Australians. An organisation that is formally approved by the Commission, will be eligible to receive funding from the Australian Government for delivering care and services to aged care consumers.

3 TYPES OF AGED CARE

- ▶ **HOME CARE**
provides support help older people be independent for as long as possible. it can help with things like personal care, transport, food, shopping, housework, physiotherapy, social activities, and modifications to your home.
- ▶ **RESIDENTIAL AGED CARE (N/A) - Soon To Be Announced**
facilities for older people who can no longer live at home.
- ▶ **FLEXIBLE CARE (N/A)**
including multi-purpose services, innovative care, transition care and short-term restorative care.

4.2M

**ELDERLY CLIENTS
ACROSS AUSTRALIA**

**HCPA will help you
set up a Home
Care Service from
start to finish.**

Starting an Aged Care Business.

**Provide up to 3
core care types.**

**Impact thousands
of lives, with the
government's
support.**

The government delivered a record \$121.4 billion in 2021-22 and will provide \$503 billion over the next 4 years to support both people who are elderly (65 & over) and businesses who wish to support these clients with personal care, cleaning, community access and other types of supports in order to give the client a high quality of life.

WHAT SERVICES CAN BE INCLUDED?



BATHING, HYGIENE, AND GROOMING

Helping to maintain personal hygiene and grooming standards.



NURSING

Treating and monitoring medical conditions at the recipient's home.



PODIATRY, PHYSIOTHERAPY, AND OTHER THERAPIES

Helping to maintain movement and mobility.



MEALS AND FOOD PREPARATION

Ensuring that the recipients continue to eat well.



HELP WITH IMPAIRMENTS OR CONTINENCE

Managing particular conditions and maximising the recipient's independence at home.



CLEANING, LAUNDRY, AND OTHER CHORES

Keeping the recipient's home clean and liveable.



HOME OR GARDEN MAINTENANCE

Keeping the recipient's home and garden in a safe condition.



CHANGES TO THE HOME

Increasing or maintaining the recipient's ability to move around their home safely and independently.



AIDS TO STAY INDEPENDENT

Helping with mobility, communication, reading, and personal care limitations.



TRANSPORT

Getting the recipient out and about to appointments and community activities.



SOCIAL OUTINGS, GROUPS AND VISITORS

Helping the recipients remain social and interact with their community.

AGED CARE PRICE GUIDE

HEMOCARE PRICES

SERVICE	DESCRIPTION	ANNUAL GOVERNMENT SUBSIDY PER RECIPIENT
Level 1	Supports and supports for care recipients with basic needs.	\$10,271 per year
Level 2	Supports to care recipient with low care needs.	\$18,064 per year
Level 3	Supports to care recipient with intermediate care needs.	\$39,311 per year
Level 4	Supports to care recipient with higher care needs	\$59,594 per year

RESIDENTIAL CARE PRICES

Price varies per type. Service will become available through HCPA.

FLEXIBLE CARE PRICES

Price varies per type. Service not available through HCPA.

HOW TO REGISTER

The national government have set requirements for providers to be eligible to register.

GOVERNMENT REQUIREMENTS INCLUDE:

- Have an Australian Company Number (ACN).
- Develop a range of legal documents in line with the current legislations such as: Policies, procedures, manuals, registers, forms and checklists to become compliant.
- Complete required assessment and answer modules within the aged care application (Can go well past 100 pages).
- Undergo a quality review once every 3 years.
- Have the required key personnel.

HOW HCPA CAN HELP

Aged Care registration process can be stressful and complicated. That's why our specialists at HCPA are here to support you through the entire process.

OUR PROGRAM WILL SUPPORT YOU BY:

- ✓ Developing ALL of the necessary compliance requirements such as: Policies, Registers, Procedures, Staff Forms, Client Forms and much more.
- ✓ Providing you with all of the necessary information and help with answers for each question on the application.
- ✓ Walk you through step-by-step on everything that you need to successfully set up your Aged Care business.

**Feeling overwhelmed?
That's okay because
we can do it all.**

ONGOING SUPPORT

We know that registering as an Aged Care Business is only just the beginning.

At HCPA, our team of specialists are here to guide and assist you as your business takes off and navigates through the Aged Care sphere. We are here to build a lasting relationship with you, and make the Aged Care experience as positive as possible.

HCPA SUPPORT

- ▶ **Receive fortnightly or monthly support based on your preference.**
- ▶ **Assistance in finding your first care recipients.**
- ▶ **Help with quality reviews and staying compliant with all regulation requirements.**
- ▶ **Receive updated documentations.**
- ▶ **Practical advice in growing your business.**
- ▶ **Education and training on how to manage recipients.**



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